

Rule 3772-19-01 | Definitions.

(A) "Casino surveillance room" means the area reserved for casino surveillance personnel to conduct monitoring and recording activities.

~~(B) "Director of surveillance" means the individual with direct responsibility and oversight of the surveillance department.~~

~~(B)~~ "Surveillance coverage" means the quantity, quality, features, placement, and direction of surveillance cameras and audio recorders used by the casino operator to provide live monitoring and recorded video and audio of the casino facility.

~~(D)~~ "Surveillance system" means the hardware and software selected by the casino operator to be used by the casino surveillance department and the commission for surveillance purposes.

~~(E)~~ "Surveillance viewing room" means the area outside of the casino surveillance room in which the director of surveillance may authorize non-casino-surveillance persons to view and listen to the casino surveillance department's video and audio recordings.

Rule 3772-19-02 | Responsibilities of the surveillance department.

(A) Each casino operator must maintain and make available to the commission the following items:

(1) An interactive electronic floor plan that shows the placement of all surveillance equipment in and around the casino facility and all gaming equipment on the gaming floor;

(2) A detailed description of all surveillance system components;

(3) The procedures utilized for operation of the casino surveillance department;

(4) Staffing plans;

~~(5) Plans for monitoring detention rooms;~~

~~(6) A list of personnel authorized to access the casino surveillance room;~~

~~(7) A list of persons or positions authorized by the director of surveillance to access the surveillance viewing room; and~~

~~(8) The surveillance retention schedule, evidencing that all cameras are set for a retention period pursuant to this chapter; and~~

~~(9) Any information related to the operation of the surveillance department as requested by the executive director.~~

(B) The surveillance department must receive and monitor open-door alerts for all slot machines.

(C) Surveillance system modifications and upgrades shall be submitted to the executive director for approval.

~~(D) At any time and without notice, the casino surveillance system shall be subject to audit or other testing by the commission.~~

Rule 3772-19-03 | Required surveillance system.

Each casino operator shall install, maintain, and operate in the casino facility a surveillance system in accordance with the specifications of this chapter and as approved by the commission at a meeting held under section 3772.02 of the Revised Code. The surveillance system and casino facility must include components that meet or exceed the following requirements or listed features:

- (A) Installation which prevents obstruction, tampering, or disabling.
- (B) An uninterrupted power supply which is automatically engaged within ten seconds in the event of a power outage. The uninterrupted power supply shall provide enough power to maintain full system functionality.
- (C) Data storage redundancy to prevent the loss of any data.
- (D) Clear presentation and recording of the video and audio from surveillance video cameras.
- (E) Recording date and time stamped on all digital recordings and visible on all monitors based on a synchronized and accurate clock.
- (F) The ability to provide exported copies of video, audio, and image recordings. The system must include a mechanism for authenticating exported recordings.
- (G) Audible and visual notification of any failure of recording.
- (H) Logical access and security measures must be implemented in the same way as required for gaming-related systems in 3772-10-15.
- ~~(H) Secure and separated from other casino systems, either entirely or by appropriate firewalls, so that information from the surveillance system is restricted.~~
- (I) Reformat and erase capabilities must be restricted to appropriate personnel.
- (J) Remote access for authorized casino personnel, the commission, and vendors. Remote access for casino personnel and vendors shall be administered in accordance with the requirements for remote access listed in rule 3772-10-15 of the Administrative Code.
- ~~(K) Access must be limited to commission personnel and users authorized by the director of surveillance and shall be secured by unique user identification and a confidential password.~~
- ~~(L) Passwords must be specific to each surveillance employee and shall be changed every thirty days or sooner if necessary, as determined by the director of surveillance.~~
- (KM) Log all user activity.

Rule 3772-19-04 | Commission surveillance room and on-site facilities.

~~(A) The casino operator shall have an office and equipment room at the casino facility for the exclusive use of the commission, to monitor and record activity at the casino facility. The executive director shall designate and approve the location and size of the office, and the equipment required, of the commission surveillance room.~~

~~(B) The commission surveillance room shall have at least two separate workstations approved by the executive director, each with multiple monitors and with complete surveillance system access. The surveillance system shall provide access and override access to the commission.~~

~~(C) The commission surveillance room shall have equipment that facilitates secure remote access to the surveillance system.~~

~~(DB) The commission shall have total control over the provided surveillance equipment.~~

~~(E) The casino operator shall provide on-site commission facilities at the casino facility for the exclusive use of the commission. These rooms shall be separate and secure and be in addition to the commission surveillance room. The executive director shall designate and approve the location and size of the on-site commission facilities.~~

~~(F) The casino operator shall provide separate telephone and internet communication systems for use by the commission as approved by the executive director.~~

~~(G) The casino operator must provide at least one secure room equipped with video and audio monitoring and recording as approved by the executive director.~~

Rule 3772-19-05 | Casino surveillance room.

(A) The entrance to the casino surveillance room must be located so that it is not readily accessible by either casino employees who work primarily on the gaming floor or the public.

(B) Access to the casino surveillance room must be limited to casino surveillance and IT personnel and the commission. Other persons may only enter the casino surveillance room after obtaining specific authorization by the director of surveillance, ~~and by the executive director.~~

(C) The casino surveillance room must always be staffed by at least two surveillance employees. The minimum casino surveillance room staffing may be increased at the discretion of the executive director.

Rule 3772-19-06 | Surveillance department.

(A) The director of surveillance must be subject only to the direct control of the casino operator's outside senior corporate or organizational management, ~~including, but not limited to, an appropriate board of directors or other executives within the casino operator's corporate or organizational structure regarding matters of policy, purpose, responsibility, and authority.~~ The director of surveillance shall remain impartial and must not be subject to the control of the general manager or other casino facility manager.

(B) Surveillance employees shall only perform tasks during their employment that further the purpose of the surveillance operation.

~~(C) The casino operator may not divert surveillance resources or surveillance employees from their intended surveillance purposes or functions without the permission of the executive director.~~

~~(D) Surveillance employees are not permitted to transfer to gaming-related positions within the casino prior to one year after leaving the surveillance department, unless otherwise approved by the commission at a meeting held under section 3772.02 of the Revised Code.~~

(E) All surveillance employees must be employees of the casino operator.

Rule 3772-19-07 | Required surveillance coverage.

(A) Surveillance coverage must include:

- (1) Each table game area with enough clarity to identify patrons and dealers.
- (2) Each table game surface with enough coverage and clarity to simultaneously view the table bank and determine the configuration of wagers, card values, game outcome, and table number.
- (3) Each progressive table game progressive jackpot meter.
- (4) Each table game area used for craps and roulette so dice and roulette wheel outcomes may be clearly viewed.
- (5) An overview of the activities occurring at slot machines and the gaming floor area surrounding and containing slot machines in the casino facility.
- (6) The capability to monitor and record each slot machine, sufficient to simultaneously distinguish the specific location or asset number of the slot machine, the display of the outcome, and credit meter.
- ~~(7) Each slot machine offering a payout of more than two hundred fifty thousand dollars including all patrons and employees at the slot machine and the face of the slot machine with enough clarity to identify the payout line(s) of the machine.~~
- ~~(78) A dedicated camera at Coverage of each redemption kiosk, including enough clarity to identify all patrons and employees at the redemption kiosks.~~
- ~~(89) An overview of activities occurring in each casino cage and vault area, with enough clarity to identify employees within the cage and patrons and employees at the counter areas including an identification view of the patrons.~~
- ~~(109) The casino cage or vault area in which fills and credits are transacted with a dedicated video camera that provides coverage with enough clarity to identify chip values and the amounts on the fill and credit slips.~~
- ~~(110) Audio and video covering the count room, including all doors to the room, all drop boxes, safes, and counting surfaces, and all count team personnel. A notice must be posted in the count room advising all persons that the area is under video and audio surveillance.~~
- ~~(121) Audio and video of all areas where currency is sorted, stacked, counted, verified or stored during the count process. Coverage of the currency counting machines and currency sorting machines must be clear enough to view the currency input, output and reject areas. All counting surfaces must be transparent so that activity occurring under the table can be observed.~~
- ~~(132) Audio and video of the area of any room in which persons may be detained. A notice must be posted in the detention room advising all persons that the area is under video and audio surveillance.~~
- ~~(143) Activity in all non-gaming areas including all entrances, exits, parking areas, event spaces, and hotels surrounding the casino facility.~~

(154) Specific cameras must be programmed to turn to the site of activated facility alarms.

(165) Cameras must be programmed to return to a set home location after a set period of inactivity.

(B) The casino operator may submit a request for waiver of the requirements contained in paragraph (A)(1) of this rule to the executive director for any player against player contests conducted outside of any poker room. The request must include a plan for enough coverage of the event.

Rule 3772-19-09 | Surveillance reports.

(A) The casino operator shall keep surveillance reports of events that are unusual, suspected criminal activity, or are in violation of Chapter 3772. of the Revised Code, agency 3772 of the Administrative Code or any of the internal controls required thereunder, or any other instances as identified by the executive director. Reports shall be maintained and stored electronically, organized chronologically, and include, at minimum, the following information:

- (1) The date and time of each entry;
- (2) The identity of the employee making the entry;
- (3) A summary of the event recorded;
- (4) Details of the result of any surveillance monitoring;
- (5) Details of any copies made of recordings of the activity;
- (6) Any details of investigation procedures and the results of those procedures; and
- (7) Any additional information deemed necessary by surveillance employees or the commission to ensure compliance with Chapter 3772. of the Revised Code, agency 3772 of the Administrative Code, and the casino operator's internal controls, plans, and procedures.

(B) The commission must have continuous access to surveillance reports.

(C) The casino operator shall maintain a visitor's log that records access to the casino surveillance room by persons other than casino surveillance and IT employees and the commission. The visitor's log must identify the visitor, identify the department or agency the visitor represents, state the reason for access to the room, and provide the date and time of arrival and departure from the room.

~~(D) The casino operator's surveillance department shall not directly monitor, track, or record the activities of any commission personnel, unless the direct monitoring is requested by the executive director.~~